



Key Terms and Conditions of Use of Card

These Key Terms and Conditions are to be adhered to by all parties including Woodgrove Shopping Centre, each retailer and customer.

1. Treat this card like cash. Defaced, mutilated, altered, lost or stolen cards will not be replaced, refunded or redeemed.
2. This card is redeemable for merchandise or services at participating stores at Woodgrove Shopping Centre. Check with Woodgrove Shopping Centre Customer Service for details regarding participating stores.
3. This card is not redeemable for cash and cannot be used for the payment of credit or retailer accounts.
4. This card is partially redeemable. It is up to the customer to use the full value before the expiry date. Cash will not be given for any unused balance.
5. This card must be redeemed before the expiry date shown on the card. The card will be void and may not be redeemed after the expiry date.
6. This card cannot be reloaded.
7. This card cannot be redeemed at any time when the store's EFTPOS or XPOS system is offline for any reason.
8. Any unused balance expiry will not be refunded or credited.
9. Purchases exceeding available balance require difference to be paid by other method.
10. Gift Cards can be credited with any amount between \$20 and \$500.
11. Individual retailers are not required to accept Gift Cards for transactions under \$20. The customer is liable for all transactions on the Gift Card except to the extent to which there has been fraud or negligence by us or any of our employees.
12. We reserve the right to change any terms contained in the Key Terms and Conditions of Use at any time. Changes to the Key Terms and Conditions of Use will be available at Woodgrove Shopping Centre Customer Service Desk or on the Centre's website.
13. Visit Woodgrove Shopping Centre Customer Service Desk or Centre Management Office if you have any reason to believe that an error has occurred in relation to Woodgrove Gift Card.
14. A customer can check their balance by phoning ReD 1300 55 33 80.
15. Purchase or use of this Gift Card constitutes your acceptance of the Key Terms and Conditions of Use.
16. Each of the participating retailers return policy applies when returning goods purchased with a Woodgrove Gift Card
17. IMPORTANT: THIS CARD EXPIRES 12 MONTHS FROM THE DATE OF ISSUE.

Subject to the terms and conditions set out in the Gift Card Merchant Operating Procedures accompanying this letter